

WARRANTY FOR BOLLARDS AND BIKE PARKING PRODUCTS

The Warranty for Bollards and Bike Parking Products applies to all bollards and bike parking products. The Warranty for Bollards and Bike Parking Products does not apply to any of the Company's wheels or custom castings products. For warranty details on wheels and custom castings, see the Warranty for Wheels and Custom Castings.

Warranties are subject to change without notice. Actual product warranties are provided at time of purchase.

Reliance Foundry Co. Ltd. (herein "the Company") warrants that all castings, metal components and plastic components (excluding noted exceptions) will be free from defects in material and workmanship for five (5) years from the date of invoice from the Company. Noted exceptions:

- Powder coatings will not peel, crack, or significantly change color for two (2) years from the date of invoice from the Company
- Solar-powered lighting systems will be free from defects in material and workmanship for three (3) years from the date of invoice from the Company
- Plastic bollards and post covers will be free from defect in material and workmanship for one (1) year from the date of invoice from the Company

The Company will at its option repair, replace or refund the purchase of defective products— excluding shipping, handling, or any installation costs incurred by the Customer. For warranty claims to be honored, the Customer shall be responsible for the following:

- Provide records to establish identification of products involved in this claim
- Allow the Company or its representative access to place where product is installed for purpose of examining product and installation

Warranty excludes damage due to the following:

- Failure to observe the Company's instructions regarding shipping, storage, handling, assembly, installation and/or maintenance
- Exposure to chemical fumes, acid rain, salt, salt spray, standing water or other corrosive conditions
- Scratching, abrading, misuse, abuse, impact, natural disasters, explosions, fire, traffic accidents or any other cause beyond the Company's control

Warranty is extended solely to the Customer who purchases products from the Company and is not transferable. The Company is not responsible for incidental or consequential damages. The Company is not bound by verbal, implied, or inferred warranties unless agreed to in writing.

The Company provides instructions, specifications and resources that outline the proper care and use of its products. The Customer is responsible for adhering to the instructions and specifications for storage, installation and use of the Company's products. Product documentation can be sourced online or obtained from the Company during regular business hours. Unless given written consent, the Company is not responsible for the condition or functionality of any product that has been modified or altered.